

# Xreading Terms of Service

*Last Updated: 2026/03/19*

## 1. Introduction and Acceptance of Terms

Welcome to Xreading! XLearning Systems, LLC ("XLearning," "we," "us," or "our") provides an online extensive reading platform ("Xreading") offering a selection of graded readers, audiobooks, quizzes, and other educational content (collectively, the "Content"). Our online library, the Content, our reading interface (the "Reader"), and any other features, tools, applications, materials, or services offered by XLearning are referred to collectively as the "Services."

By accessing or using Xreading, you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, you may not access or use the Services. If you are under 18 years of age, you must have consent from a parent, guardian, or teacher to use Xreading.

## 2. Description of Service

Xreading is an educational platform designed for extensive reading—reading lots of easy books to improve English ability. The Services include access to approximately 2,000 books across various genres (adventure, mystery, romance, fantasy, etc.) at 15 difficulty levels. The platform tracks reading activity, provides comprehension quizzes, and generates reports for teachers and institutions.

The Services are available on a paid subscription basis. Certain limited features may be available to registered users free of charge for evaluation purposes.

## 3. Subscriptions and Payment

### 3.1 Subscription Terms

Access to the Content requires payment of a subscription fee. Subscription details, including pricing and duration, are available on the Xreading website and at the time of purchase.

### 3.2 Non-Transferable and Non-Refundable

**Subscriptions are non-transferable.** Xreading subscriptions are digital licenses for individual use and upon subscription activation, subscriptions cannot be transferred, sold, or assigned to another person or account. Each subscription is tied to a single user account.

**Subscriptions are non-refundable.** Due to the digital nature of the Services and the immediate access granted upon subscription activation, subscriptions cannot be refunded once activated. As a digital product, once a subscription is used to access Content, no refund will be

For pro-rated service credits in cases of extended service disruption, see Section 3.4 (Service Disruption Credits).

### 3.3 Subscription Changes

We reserve the right to modify subscription pricing and terms. Changes will be communicated in advance and will apply to new subscriptions or renewals after the effective date of the change.

### **3.4 Reasonable Efforts**

In the event of service disruptions, XLearning will make commercially reasonable efforts to:

- Restore service as quickly as practicable
- Communicate with affected users about the nature and expected duration of the disruption when feasible
- Investigate the cause and implement measures to prevent recurrence

**For significant or extended service disruptions, subscribers may be eligible for pro-rated service credits as described in Section 3.4 (Service Disruption Credits). For disruptions that do not meet the threshold set out in Section 3.4, XLearning may, at its sole discretion, provide affected users with service**

### **3.5 Service Disruption Credits**

If an institution or individual subscriber is unable to access the Services for a continuous period of fourteen (14) or more calendar days due to circumstances beyond the subscriber's reasonable control, the subscriber may apply for a pro-rated service credit. Qualifying circumstances include, but are not limited to:

- Government-imposed internet restrictions, censorship, or network blocks (e.g., national firewall policies) that prevent access to the Services from the subscriber's location
- Extended server outages, critical technical failures, or other service-side disruptions attributable to XLearning that render the Services substantially unusable
- Natural disasters, armed conflicts, or other force majeure events that make access to the Services impossible or impracticable in the subscriber's region
- Regulatory or legal actions by governmental authorities that prohibit or effectively prevent use of the Services

This provision does not apply where the subscriber's inability to access the Services results from the subscriber's own decision to discontinue use, the subscriber's local network or IT infrastructure, failure to maintain compatible devices or browsers, or any other cause within the subscriber's reasonable control.

**Calculation of Credits.** Any service credit will be calculated on a pro-rated basis, reflecting only the portion of the subscription period during which the Services were inaccessible (plus 10%). In no event shall the total credit exceed the original subscription fee paid.

**Application Process.** To request a service credit, the subscriber must submit a written request to XLearning within thirty (30) days of the disruption ending (or, if the disruption is ongoing, within thirty (30) days of the end of the subscription period). The request must include: (a) the nature and cause of the disruption; (b) the dates during which the Services were inaccessible; and (c) reasonable supporting evidence (such as screenshots of error messages, correspondence from network providers, or other documentation). XLearning will review the request and respond within thirty (30) days. Credits may be issued as a refund to the original payment method or as a credit toward a future subscription, at the subscriber's election.

**Institutional Subscriptions.** For institutional subscriptions covering multiple users, service credit requests must be submitted by the institution's designated account administrator. Credits will be calculated based on the institutional subscription fee, not individual user fees.

## **4. User Accounts**

### **4.1 Account Creation**

To use the Services, you must create an account with accurate information. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur through your account.

### **4.2 Account Security**

Keep your password confidential. Notify us immediately if you suspect unauthorized use of your account. We are not liable for any loss or damage arising from your failure to protect your account credentials.

### **4.3 One User Per Account**

Each account is for individual use only. Account credentials may not be shared with others. Simultaneous access from multiple devices under a single account may be flagged as suspicious activity.

## **5. Code of Conduct and Acceptable Use**

### **5.1 Educational Purpose**

Xreading is designed for educational purposes and to support students in their extensive reading journey. As such, we expect users to engage with the content honestly and in good faith.

### **5.2 Prohibited Conduct**

The following conduct is strictly prohibited and constitutes a violation of these Terms:

#### **Academic Dishonesty:**

- Having another person read books or take quizzes on your behalf
- Using translation software or tools to translate books into your first language while reading
- Obtaining quiz answers from other students, websites, or any external source
- Buying, selling, or exchanging quiz answers (including through platforms such as LINE, social media, or any other communication channels)
- Sharing quiz answers with other students
- Using AI tools, browser extensions, or any automated systems to complete quizzes

#### **Copyright Infringement:**

- Taking screenshots, photos, or recordings of books or quizzes

- Recording, downloading, or capturing audio content
- Copying, reproducing, or distributing any Content
- Sharing Content with non-subscribers

#### **System Manipulation:**

- Manipulating reading time data or statistics
- Using automated tools, bots, or scripts to interact with the Services
- Attempting to bypass security measures or access controls
- Skipping to the end of a book to manipulate the system (Note: After reading 100% of a book, the system stops tracking reading time)

### **5.3 Detection and Consequences**

We employ sophisticated detection systems to identify users who violate these Terms, including but not limited to statistical analysis of reading patterns, quiz performance, and access logs.

If you are found to be in violation of these Terms, we reserve the right to:

- Report the violation to your teacher or institution
- Issue a warning
- Suspend your account temporarily
- Terminate your account permanently without refund
- Ban you from creating future accounts

**Repeat or egregious violations** (including but not limited to selling quiz answers, operating answer-sharing networks, or systematic cheating) may result in immediate permanent account termination and a ban from the platform.

## **6. Teacher and Institution Responsibilities**

### **6.1 Student Oversight**

Teachers and institutions using Xreading acknowledge their role in maintaining academic integrity. Teachers are expected to:

- Communicate the Code of Conduct and these Terms to students
- Make reasonable efforts to ensure students understand that reading and quizzes are individual work
- Monitor student activity through the teacher dashboard for suspicious patterns
- Report suspected violations to Xreading

### **6.2 Institutional Policies**

We encourage institutions to integrate Xreading's Code of Conduct into their academic honesty policies and to enforce appropriate consequences for violations through their own disciplinary procedures.

### **6.3 Limitation**

While teachers have tools to monitor student activity, Xreading is not responsible for enforcing academic honesty policies at the institutional level. Ultimate responsibility for student conduct in institutional settings rests with the institution and its staff.

## **7. Intellectual Property**

### **7.1 Ownership**

All Content, including books, audio, images, quizzes, software, and the Reader interface, is owned by XLearning or our licensors and is protected by copyright, trademark, and other intellectual property laws.

### **7.2 Limited License**

Subject to your payment of subscription fees and compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable license to access and view the Content through the Reader for personal, non-commercial educational purposes only.

### **7.3 Restrictions**

You may not:

- Copy, reproduce, download, or distribute any Content
- Remove or alter any copyright, trademark, or proprietary notices
- Modify, adapt, translate, or create derivative works from the Content
- Bypass, disable, or circumvent any digital rights management or access controls
- Use the Content for any commercial purpose

## **8. Service Availability and Disclaimers**

### **8.1 Service Availability**

We strive to provide reliable access to the Services, but we do not guarantee uninterrupted, error-free, or secure access. The Services may be temporarily unavailable due to:

- Scheduled maintenance (we will endeavor to provide advance notice when possible)
- Unscheduled maintenance or emergency repairs
- Technical failures, server issues, or software bugs
- Internet connectivity problems
- Circumstances beyond our reasonable control

### **8.2 No Guarantee of Uptime**

**Xreading is provided on an "as is" and "as available" basis.** While we make commercially reasonable efforts to maintain system availability and to resolve technical issues promptly, we do not guarantee any specific level of uptime or availability.

### **8.3 Disclaimer of Warranties**

TO THE FULLEST EXTENT PERMITTED BY LAW, XLEARNING DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

WE DO NOT WARRANT THAT:

- The Services will be uninterrupted, timely, secure, or error-free
- The results obtained from using the Services will meet your expectations
- Any errors in the Services will be corrected
- The Services will be compatible with all devices or browsers

## **9. Limitation of Liability**

### **9.1 Exclusion of Damages**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL XLEARNING, ITS AFFILIATES, LICENSORS, OR SERVICE PROVIDERS BE LIABLE FOR ANY:

- Indirect, incidental, special, consequential, or punitive damages
- Loss of profits, data, use, or goodwill
- Service interruptions or inability to access the Services
- Unauthorized access to or alteration of your data
- Any other damages arising from your use of or inability to use the Services

### **9.2 Cap on Liability**

- Our total liability to you for all claims arising from or related to these Terms or the Services shall not exceed the amount you paid to us in the 12 months preceding the claim

### **9.3 Basis of the Bargain**

You acknowledge that the limitations of liability in this section reflect the allocation of risk between you and XLearning and form an essential basis of the bargain between us.

### **9.4 Consumer Protection Laws**

Some jurisdictions do not allow the exclusion of certain warranties or the limitation of liability for certain damages. If these laws apply to you, some or all of the above disclaimers, exclusions, or limitations may not apply, and you may have additional rights.

## **10. Indemnification**

You agree to defend, indemnify, and hold harmless XLearning and its officers, directors, employees, agents, and licensors from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from:

- Your use of the Services

- Your violation of these Terms
- Your violation of any rights of another party
- Any content you submit or transmit through the Services

## **11. Privacy**

Your use of the Services is also governed by our Privacy Policy, which is incorporated into these Terms by reference. Please review our Privacy Policy to understand our practices regarding your personal information.

## **12. Changes to Terms**

We may modify these Terms at any time by posting the revised Terms on our website. Material changes will be communicated via notice on the website or through the Services. Your continued use of the Services after any changes constitutes acceptance of the modified Terms.

## **13. Termination**

### **13.1 Termination by You**

You may terminate your account at any time by contacting us or through your account settings. Termination does not entitle you to a refund of any subscription fees.

### **13.2 Termination by XLearning**

We may suspend or terminate your account immediately, without notice, if:

- You violate these Terms
- You engage in prohibited conduct as described in Section 5
- Your use of the Services poses a risk to us, other users, or third parties
- We are required to do so by law

### **13.3 Effect of Termination**

Upon termination, your right to access the Services will cease immediately. Sections of these Terms that by their nature should survive termination will survive, including but not limited to intellectual property provisions, disclaimers, limitations of liability, and indemnification.

## **14. Dispute Resolution**

### **14.1 Governing Law**

These Terms are governed by the laws of Japan, without regard to conflict of law principles.

### **14.2 Jurisdiction**

Any disputes arising from these Terms or your use of the Services shall be subject to the exclusive jurisdiction of the Osaka District Court in Japan.

### **14.3 Informal Resolution**

Before filing any formal legal claim, you agree to contact us and attempt to resolve the dispute informally for at least 30 days.

## **15. General Provisions**

### **15.1 Entire Agreement**

These Terms, together with our Privacy Policy and any other agreements incorporated by reference, constitute the entire agreement between you and XLearning regarding the Services.

### **15.2 Severability**

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

### **15.3 Waiver**

Our failure to enforce any provision of these Terms does not constitute a waiver of that provision or any other provision.

### **15.4 Assignment**

You may not assign or transfer your rights under these Terms. We may assign our rights and obligations without restriction.

### **15.5 No Third-Party Beneficiaries**

These Terms do not create any third-party beneficiary rights, except that our licensors and content providers are intended third-party beneficiaries of the intellectual property and limitation of liability provisions.

## **16. Contact Information**

If you have questions about these Terms, please contact us:

**XLearning Systems LLC**

Email: [contact@xreading.com](mailto:contact@xreading.com)

Website: [www.xreading.com](http://www.xreading.com)

*By using Xreading, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.*